

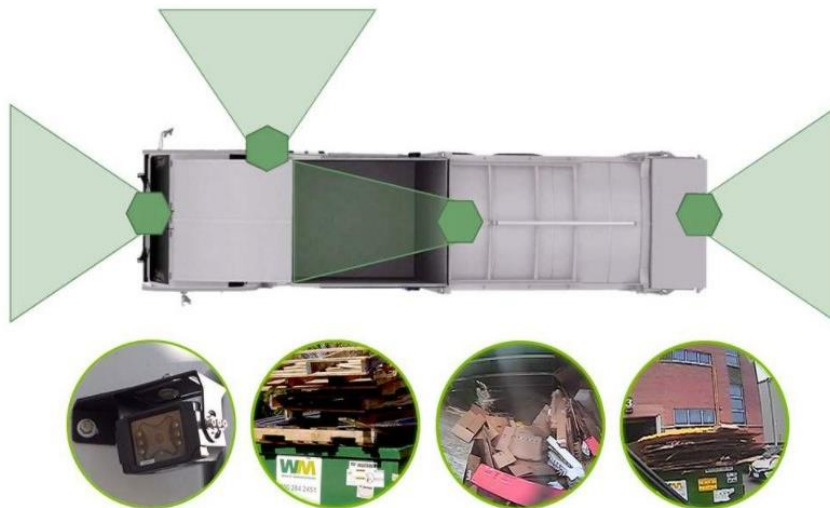


## **WM Smart Trucks Technology | Putting the Latest Technology to Work in Liberty Lake, Deer Park and Spokane County and WM Customers in Spokane.**



Important customer information to avoid extra charges for recycling contamination or overflow: WM Smart Truck<sup>SM</sup> technology debuts in Spokane and surrounding area in an on-going effort to reduce recycling contamination, litter and increase safety. As we collect recyclables along a route, we inevitably pick up non-recyclable items that have been incorrectly placed in or along-side recycle carts. To ensure that customers are better informed in the future about what can be recycled and how to properly set out material for service, external cameras are installed on the collection vehicles. GPS coordinates link services to the customer's address.

The new technology provides WM with the ability to visually record or photograph the contents of every container as it is tipped into the collection vehicle. When contamination or extra material is detected it will be flagged as contamination or overfull. These recordings will provide valuable information about the materials that customers are placing in their carts and will help pinpoint educational opportunities to ensure all customers recycle right. Now, if you received an extra charge, it is because the WM Smart Truck<sup>SM</sup> Technology identified contamination or extra material in or around your cart.



With changes in recycling market conditions, current rates no longer cover the cost of extra recyclables placed at the curb. If your cart is overflowing or you place extra bags, boxes or cans next to, or on top of your recycle cart, you will incur an extra charge. To avoid extra charges on your account, all material must fit in your carts with the lids closed.



Overfilled containers are a leading cause of litter and storm water pollution and a threat to driver safety. The WM Smart Truck will help reduce these safety concerns. Instead of the drivers stopping to leave “oops tags” on carts, videos/photos can be attached to accounts for customer reference.

The new technology will help WM and the City to focus on customers who need help recycling right or properly preparing their waste for recycling and disposal. This technology provides us with the opportunity to educate and inform those customers.

“City residents are doing a fantastic job of recycling right but it is critical that we all continue to keep our recycling and organic material streams clean to foster a sustainable future for the next generation,” said Tami Haggerty, WM Outreach and Education Coordinator.

For more information about what is recyclable, check the recycling guide on our website: [www.wmnorthwest.com](http://www.wmnorthwest.com).

## TIPS FOR SMART TOSSING

### Keep a lid on overages

All materials must fit in your cart, and the lid must be fully closed.

### Recycle right

Put materials in the right carts – never mix trash and recyclables. **Follow these three simple rules:**



Recycle empty and dry bottles, cans, papers and cardboard.



Keep food and liquid out.



No loose plastic bags and no bagged recyclables.

